



Hello,

Here I am pondering over the keyboard struggling to get the creative juices flowing and I slowly realize December has arrived and this will be our last newsletter for 2004.

We have been busy lately with familiarisation visits to the Whitsundays in Queensland with thanks to Jetstar and the southern highlands of New South Wales which gave us the opportunity to experience excellent hospitality and see first hand many different and unique venues.

Our thanks to all who attended our October breakfast featuring Queensland as a conference and meeting destination. Congratulations to the lucky draw winners who will experience some of those Queensland venues in the coming months. We will continue to host the educational breakfasts in 2005 along with our hosted overnight site inspections of venues. If you would like an invitation just drop me an email.

I would like to say a big thank you to all the folk at the conference centres, hotels, resorts and venues right across Australia and New Zealand who have helped and assisted us with our newsletter, promotional giveaways, hosted inspections and especially looked after our clients so well during their stays.

It is at this time of year we take a festive break to spend time with family and friends and enjoy some time away from the office. However our office will be open all the way through the holiday period and the next edition of our newsletter will be on its way to you in February 2005.

On behalf of the team here at Key Conference Solutions I wish you all the best for the festive season and many happy times spent with family and friends.

Regards,

Jim Conway

HAMILTON ISLAND

HAYMAN ISLAND

DAYDREAM ISLAND

WHITSUNDAYS PROSAIL


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## DESTINATION WHITSUNDAYS

### Hamilton Island

Hamilton Island offers the perfect setting for all types of corporate events including conferences, product launches, exhibitions and incentives. With its spectacular location, convention facilities for 10 to 1000 people and a dedicated team of professionals to organise your event, Hamilton Island is the ultimate conference and incentive destination.

You can choose from the Convention Centre which holds up to 1000 delegates in its auditorium and a range of smaller meeting rooms at mezzanine level, the Chart Room and Boardroom located in the Reef View, two purpose-built conference rooms located near the beach and an outdoor marquee.



The absolute beachfront 5 star Beach Club is perfect for small executive retreats. The Reef View and Whitsunday Holiday Apartments offer spectacular views of the Coral Sea and surrounding islands and are great for medium to large groups.

To find out more call Pam Conway +613 9870 4611

**"We promise according to our hopes and perform according to our fears."**

**- Francois De La Rochefoucauld**

### Hayman Island

The award-winning Hayman Island provides a wonderful setting for world-class meetings, incentives, specialist events and individual reward programs. Hayman can comfortably accommodate small meetings of 10 to large groups of 500. Its services and facilities enable flexibility and control in delivering the perfect event, from small groups through to an exclusive private experience based on booking the entire island.

## Whitsundays Prosail

**While you're conferencing in the Whitsundays consider sailing on Prosail's genuine America 's Cup Yachts " Australia " and "Steak 'N Kidney"**

Prosail's America 's Cup Challenge is an activity which in the past has been reserved for only the most elite professional yachtsperson. This exercise has now been tailored and expanded to allow lucky, less-qualified participants the thrill of taking part in a "mock" challenge in the beautiful waters of the Whitsundays.



The experience begins when you are picked up from your accommodation house and taken to the yachts. Here you will be greeted by your racing crews and taken through a thorough safety and race briefing. The two yachts and the start boat will depart to the race course where both yachts will hoist sails and then undertake a brief trial run before Race 1 begins.

Next, the 5 minute gun goes and this is when the experience really starts to heat up with both yachts commencing their circling manoeuvre in preparation for the start. The gun sounds again and the race is on!

One full lap of a replica America's Cup course including the use of spinnakers on the down wind run (weather permitting) and then to the finish line. You then rest for a short time and catch your breath before Race 2 begins.

In both races guests can be involved in the racing, calling tactics, grinding and even protesting an offending yacht! Programs can be tailored to meet your specific requirements.

To find out more call Jim Conway +613 9870 4611



The Hayman team can organise audio visual and lighting requirements through a locally based specialist company, plus photography, fireworks or theming for a memorable event.

Award-winning Hayman on Australia 's magnificent Great Barrier Reef , is one of the world's most acclaimed resort destinations and a member of The Leading Hotels of the World. Hayman presents a unique private island experience of natural beauty, tranquility and adventure.

To find out more call Lisa Moloney +613 9870 4511

**“ Instruction does much, but encouragement does everything..”**

**- Johann Wolfgang Von Goethe**

## Daydream Island

Daydream Island on the Great barrier Reef in the beautiful Whitsundays has further enhanced its idyllic tropical setting through a refurbishment of its conference and function rooms. The Daydream Island professional on-site meetings' team ensure conference success through individually planned combinations of activities, the most modern Whitsunday 4 star accommodation and great dining options all present in a spectacular setting.



## Like to subscribe?

If you haven't yet subscribed to receive our e-newsletter by email every two months absolutely free just register your details below.

[Click here to subscribe](#)



## HAPPENINGS

### Congratulations Neale

It has taken us some time to catch up with Neale Price Game Development Manager - Cricket Victoria who was the lucky 1,000 th subscriber to our newsletter.



Yes, it was some months ago we ticked over the magic number and Neale was happy to see us when we dropped in a small thank you gift before the cricket season took off.

Work is underway on a \$12 million upgrade of **Rotorua Airport** facilities. The runway is being extended, arrival and departure hall capacity increased, and aircraft parking, security and customs facilities improved. Work is due for completion by December 2005. We might then see some movement towards direct flights from Australia to Rotorua.

The **Westin Melbourne** has won the prestigious "**Best Overall Hotel**" Award at the 2004 Australian Hotels Association (AHA) Awards for Excellence. The hotel industry's most coveted award winners were announced last month from 180 nation wide finalists. The "Best Overall Hotel Award", an open award category for any establishment throughout Australia - is judged on all aspects of a hotel's operations and guest experience.

At the recent **AHA Victorian Awards for Excellence** winners included "Best Resort Accommodation" which went to One Four Nelson on Rye Beach, "Best Accommodation Restaurant Food Outlet" awarded to Royce Hotel Melbourne and "Best Accommodation Menu & Wine List" to the Vue Grand Hotel, Queenscliff.

Conferences, meetings and corporate golf days are now available at **The Sands Torquay** one of Victoria 's premier coastal golf resorts. The modern facilities of the club house can cater for a small board meeting of 10 to a large cocktail function for 800 guests.

The individually air-conditioned accommodation rooms and resort facilities have also benefited from the recent \$40m refurbishment and most rooms are no further than a stone's throw from the water and have balconies with either a tranquil garden setting or spectacular ocean views.

The Daydream Rejuvenation Spa is Australia's premier resort spa where you can relax and indulge your body and spirit. Incorporating state of the art hydrotherapy equipment and the healing powers of naturopathy to ensure your Rejuvenation Spa experience is one to be remembered.

To find out more call Stephanie Conyers

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**“ The ultimate inspiration is the deadline. ”**

**- Nolan Bushnell**

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## SHARING THE KNOWLEDGE

Our ongoing schedule of briefing sessions and venue inspections ensures our product knowledge is extensive and current which allows us to offer you, professional, authoritative and independent advice on the conference and meeting venue scene Australia-wide.

## BEEN IN TO SEE US

Melanie Birkby -Sheraton Resorts Denarau Island Fiji, Rachael O'Neil- The Westin Melbourne, Emma Parker- Sheraton Melbourne, Chris Lumsden- Sea World Nara Resort, Mary Poulter-Carlton Crest Sydney, Teresa Bricknell- Hotel Ibis Melbourne, Brian Kirk- RACV Club, Debbie Marshall and Narelle Veal -Hyatt Regency Coolum, Lucy Appelt and Tim O'Shea- The Marque St Kilda, Paul Fidock- Park Hyatt Melbourne, David McCarthy- Crown Promenade Hotel, Denise Siviter- Royal Lakeside Rotorua, Kelly Whitehead- Event Venues Rotorua, Nicole Farrall- The Villa Nerang Queensland, Natalie Bussenschutt-Sheraton Mirage Gold Coast and Port Douglas, Trish Stephenson- Sheraton Brisbane, Lauren Rhodes & Michael Altieri- Burswood Conventions & Events and Jessica Brett- Radisson Gold Coast.

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## YOUR SAY

“Sue, thanks for all your work in pulling this proposal together for us..... this is super clarity and detail. A fantastic service!...”

**Paul Forsyth - Masterfoods Snackfood**

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## New Virus - Just got this in from an “old” and reliable source.

It seems there is a virus called the "Senile Virus" that even the most advanced programs of Norton and McAfee cannot take care of it, so be warned.

- 1.Causes you to forget to attach attachments.
- 2.Causes you to send the same e-mail twice.
- 3.Causes you to send blank e-mail.
- 4.Causes you to send e-mail to the wrong person.
- 5.Causes you to send e-mail back to the person who sent it to you.
- 6.Causes you to hit "SEND" before you've finished the e-mail.

The virus appears to badly affect those of us who were born before 1955!

Call [Stephanie Conyers](#) for help in finding the right venue for your conference and meetings in 2005 on +613 9870 4611

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## Conference Tips

Printable versions of our Conference Tips are available in PDF format at our online resource centre at

[www.conferencesolutions.com.au/downloads.html](http://www.conferencesolutions.com.au/downloads.html)

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## OUT AND ABOUT

On a regular basis our team members are out and about sampling first hand conference and meeting venues throughout Australia and New Zealand .

In **New South Wales** Sheraton on the Park, Milton Park, Crowne Plaza Coogee Beach, Peppers Manor House, Craigieburn Resort and Four Points by Sheraton Darling Harbor.

In **Victoria** Stamford Plaza Melbourne, Carlton Crest Melbourne, Sheraton Towers, Novotel St Kilda, Zinc at Federation Square, Quay West Suites Melbourne, Botanical Hotel, Clarion Suites Gateway, Lindenwarrah, The Royce Hotel, The Continental Phillip Island, Flowerdale Estate, Deakin Management Centre, Four Points by Sheraton Geelong and The Bentinck.

In **Queensland** the Novotel Twin Waters, Hamilton Island, Daydream Island Resort & Spa, Hayman Island and Peppers Palm Bay in the Whitsundays.

In **New Zealand** Copthorne Central Christchurch, Copthorne Hotel & Resort Lakefront

## JOIN AUSTRALIA'S LEADING COMPANIES

Join Australia's leading companies that are taking advantage of the **FREE venue-finding service** Key Conference Solutions offers.

Affinity Health, Amcor, ANZ, Australia Post, Bank West, BMW, Department of Justice, Esanda, Fastway Couriers, General Mills, Lonely Planet, Powercor, Robert Bosch, Siemens, Virbac and Windsor Caravans are just some of the companies who have chosen Key Conference Solutions to source venues throughout Australia, New Zealand and overseas for their business events.

**website**

Click here to visit the Key Conference Solutions website

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We're eager to hear what you think of this newsletter.

Feel free to offer comments and suggestions when you **e-mail** me. Please forward this newsletter to a friend or colleague who may be interested in receiving our newsletter.

Subscription is **free**.

Queenstown, Millennium Hotel Christchurch,  
Millennium Hotel Queenstown and Copthorne  
Hotel Durham Street Christchurch.

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**“ Some of us are like wheelbarrows, only useful when pushed and easily upset. ”**

**- Jack Herbert**

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